

Welcome to JUIT: Your Voice Matters

Student Grievance Redressal Committee (SGRC), extend a warm welcome to all newly admitted UG students at JUIT Waknaghat. Our mission is to ensure a supportive and protective campus environment for every one of you.

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Chairman, SGRC Committee

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Students Grievance Redressal Committee

Grievance Online Submission Form:
<https://www.juit.ac.in/other-grievances>

For any kind of complaints or concerns, you can write us at
Email id: sgrc@juitsolan.in

Waknaghat

Tehsil Kandaghat, Distt. Solan 173234, (H.P)
Website: <https://www.juit.ac.in/>
Helpline No. 01792-239203, 8626816777



100 YEARS
DEVELOPED
INDIA
MISSION

1947 TO 2047

100 YEARS
विकसित
भारत
अभियान

1947 TO 2047

Understanding the UGC SGRC Initiative



UGC Mandate

Established under the University Grants Commission (UGC) Regulations, 2023, ensuring compliance and student welfare.



Supportive & Protective

Aims to provide a transparent, timely, and fair process for addressing student concerns effectively.



National Effort

Part of a broader nationwide initiative to enhance the quality and accountability of higher education institutions.

Why the SGRC is Essential for You



Empowerment

Empowers students to confidently voice academic and administrative concerns without hesitation.



Fairness

Fosters a campus culture built on fairness, trust, and mutual accountability for all stakeholders.



Protection

Protects your rights as students, adhering strictly to the guidelines set forth by the UGC.



Positive Campus

Contributes to creating a positive, inclusive, and harassment-free environment for learning and growth.

Meet Your JUIT SGRC

- **Multi-disciplinary committee:** Comprised of 11 dedicated members, including senior faculty (5), ombudsman (1), and student representatives (5).
- **Official Appointment:** Members are appointed by the Hon'ble Vice Chancellor, ensuring adherence to UGC regulations.
- **Impartial & Confidential:** Committed to resolving issues with impartiality and strict confidentiality.



- **Ombudsman:**
Prof. Ram Prakash Sharma
Himachal Pradesh University, Summer Hill, Shimla
Flat No. 5, Anurag Bhawan, Lower Chakkar, Shimla
Mobile No. 98166 97090; 94184 97090
Email: rp.math.hpu@gmail.com;
rp_math_hpu@yahoo.com

- **Chairman:**
Prof. R K Bajaj, Mobile No. 98163 37725
Email: rakesh.bajaj@juitsolan.in
- **Member 1**
Prof. Anupriya Kaur (HSS), Mobile No. 98169 19374
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- **Member 2**
Prof. Pardeep Kumar (CSE), Mobile No. 98054 38991
Email: pardeep.kumar@juitsolan.in
- **Member 3**
Prof. Tirath Raj Singh (BI/BT) Mob No. 80910 04695
Email: tiratharaj.singh@juitsolan.in
- **Member 4**
Dr. Uday Banu M (BI/BT), Mobile No. 98057 29628
Email: udayabanu.m@juitsolan.in

Student Representatives

221010009 – Harsh Tyagi
221030040 – Anshika Bhardwaj
231030142 – Aditya Mishra
231030016 – Priyal Singh
241030445 – Lakshya Walia

What Constitutes a Grievance?

Academic Issues

Examples: Evaluation disputes, course registration problems, academic misguidance.

Administrative Matters

Examples: Fee discrepancies, hostel facilities/issues, delays in scholarship disbursements.

Discrimination & Harassment

Examples: Any form of bias based on caste, creed, or gender; ragging or misconduct (zero tolerance policy).

Campus Services

Examples: Concerns related to library resources, IT support, health center facilities, or infrastructure.

The Grievance Redressal Process

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Beyond Redressal: SGRC as a Support System

The SGRC serves not only as a grievance redressal body but also as a vital support system within the university:

- **Proactive Role:** We actively identify systemic issues and suggest improvements to university policies and procedures.
- **Prevention:** By addressing root causes, we work to prevent future grievances and enhance overall student experience.
- **Bridge to Services:** We provide a crucial link to other university support services, including counseling, health services, and academic advising.
- **Continuous Improvement:** Your feedback is invaluable and directly helps us shape a better, more responsive campus for everyone.

Conclusion: Your Voice, Our Commitment

The SGRC is wholeheartedly committed to ensuring your positive experience at JUIT. We encourage you to not hesitate in reaching out with any legitimate concerns you may have. Together, we can build a protective, respectful, and thriving academic community where every voice truly matters.

Open for Questions & Answers

